

IDD Voice Hubbing

Delivering quality international voice services with competitive pricing.

What is IDD Voice Hubbing?

Telstra's IDD Voice Hubbing service enables carriers and international service providers to deliver international switched voice, data and fax traffic over Time-division multiplexing (TDM) or SIP to more than 200 countries worldwide.

Benefits

Global dual bilateral network

Traditional TDM bilateral Voice capacity with dual Points of Presence are accessible in Australia and Hong Kong.

High quality and call completion rate

Traffic switches on direct bilateral connections to the destination countries or via quality approved partner routes to ensure the highest possible call quality and reach.

Network reliability

Telstra's network runs with a high level of redundancy in both switching and signaling that protects your traffic from cable breaks or traffic surges, to deliver fast and high-definition voice services.

Competitive pricing

Telstra reviews the prices regularly to ensure we remain competitive in the market.

Fight against fraud

Not only do we comply with the ITW Global Leaders' Forum (GLF) Code of Conduct, i3 Forum and Intelligent Network (IN), we have gone above and beyond with our commitment to fraud mitigation using AI-driven reporting algorithms for proactive rather than reactive detection of traffic patterns.

Features

Competitive two service levels — Enhanced and Premium

Enhanced service provides price competitive routing using reliable suppliers while the Premium service utilise our bilateral voice directs or premium suppliers with comprehensive CLI coverage and support for roaming.

Caller Line Identification (CLI)

Delivers voice traffic with International CLI which is displayed with standard international code “+” or international access code to make returning calls convenient for end-users.

Multiple access options

Traditional voice capability serviced through TDM (supporting various signaling options) or VoIP capability serviced through H.323 or SIP protocol.

24/7 customer service and technical support

Round the clock access to our multilingual technical support and help desk. Our proactive monitoring of all voice platform systems ensure we help attend to faults.

Contact your Telstra account representative for more details.

International

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