Telstra MultiLine powered by Movius

Mobilise your workforce

What is Telstra MultiLine?

Telstra MultiLine powered by Movius is a simple, secure cloud-based application that allows businesses to communicate with their customers in a more convenient, cost-effective and compliant way.

MultiLine delivers a secure business service number separate from the employee's SIM-based personal number on their phone. It clearly separates personal and business calls in a transparent and auditable way.

Partnering with the best in market, Telstra MultiLine powered by Movius streamlines your enterprise productivity and communications.

Benefits

Cost effective mobility. Leverage the advantage of our cloud-based application, enabling deployment at scale without substantial investment in infrastructure. MultiLine provides users with a separate business service number accessible on users' smartphones via cellular voice, data or Wi-Fi. Our construct offers flexible mobility solutions tailored to your requirements, mobilising more users for less.

Simplified mobility. Avoid the hassle of managing multiple suppliers for your mobility services, with a simple way to deploy your mobility strategy at scale. Ability to integrate with leading EMM/MDM and archival platforms we ensure minimal impact to your users when shifting to MultiLine. With this service, we provide you with a single solution for recording, encryption, storing and retrieving business conversations.

Productivity and privacy. Built specifically for the mobile workplace, Telstra MultiLine is not a fixed/desktop product repackaged as a mobile offering. We help enable employees to work more flexibly while maintaining their privacy. Employee personal mobile use and data are invisible to the business. Employees can keep the phone they want to use.

Flexibility at scale. We offer a range of options catering to your varying needs, including multiple recording, storage and retrieval options. Manage end users, service numbers, options and corporate mobility policies with a single touch.

The Management Web Portal simplifies administration at scale, minimising lengthy turnarounds on provisioning and updates.

Compliance. Record and retrieve your mobile call and text recordings on corporate or privately owned smartphones through Telstra MultiLine to ensure compliance with stringent regulatory requirements. Telstra MultiLine complies with regulations including **MiFID II, FCA, Dodd-Frank, COBS 11.8 and more.**

Features

Full-featured work phone. Separate dialer, contact list, caller ID, voice mail, SMS and call logs, do not disturb and scheduler.

Any primary carrier. Works across carriers the employees use today. No need to switch phones, plans or service provider to get started.

Secure. Works with leading enterprise mobility management (EMM) and MDM solutions to help protect company data and information. All recordings are encrypted using AES 256 encryption and compliant with Data Protection regulation, providing peace of mind and assurance.

Cloud-based application. Through MultiLine's intuitive application— compatible on iOS and Android devices— employees are able to access their service number on the go without having to change SIMs or handsets.

Carrier-grade quality calls. A carrier-grade service where employees can make and receive calls through cellular voice, mobile data and/or Wi-Fi auto-switching to ensure a better call quality and availability if reception is lost.

Customer exchange contacts. Ability to synchronise company contacts with the Movius app and the customer's Exchange server.

Global.* Supports local numbers from other countries for employees who travel internationally.

Management web portal. Easily access and manage your users' services and corporate mobility policies through our Management web portal. Capabilities include number provisioning and porting, mobile analytics, policy management, and branding and visual theme.

Mobile recording. Enables call recording and text logging to satisfy compliance obligations.

Device and carrier agnostic. Compatible with Android and iOS.

County Coverage

Telstra MultiLine provides coverage for DDI Fixed Line and Mobile service numbers. We provide number porting. We provide coverage within the EMEA and APAC.

Add value with our range of complementary services

- International Toll Free Service (IFTS)
- IP Exchange Service (IPX)
- Mobile Roaming
- Global VoIP
- SIP Connect

Option to suit your business needs

All MultiLine services provide access to our Telstra MultiLine Movius application, a pool or service numbers (DDI fixed line or mobile) and Management Web Portal. We offer the following options for customers

- Voice and/or SMS Recording
- Recording Storage (Movius Platform, SIPREC Direct, SFTP Push or API Integration)
- Support Model