



Telstra Calling for Microsoft Teams

Simplify collaboration.
Use Microsoft Teams for
all your business calling





Transform the way your people work with landlines and the cloud on one platform, and enjoy clearer voice calling delivered over one of the leading networks in Asia Pacific.

With Telstra Calling for Microsoft Teams, empower them to make calls to landlines or mobiles straight from Microsoft Teams, with each user allocated a PSTN natively in Office 365. You can port or migrate your existing phone number, range or allocate new numbers via the online portal.


What is Telstra Calling for Microsoft Teams?


Telstra Calling for Microsoft Teams is our solution to enable customers to quickly setup, configure and consume telephony services using Microsoft Teams on Office 365. A complete, cloud-based platform for modern collaboration with the capability to provide PSTN Calling for global organisations.


This is a Direct Routing capability of phone system in Office 365 to help global organisations connect their SIP trunks to Microsoft Teams. Telstra offers a simple deployment model, where you can start with the following deployment options:


	Option 1 Deploy with Telstra SIP services	Option 2 Deploy with Bring-Your-Own-Carrier (BYOC)*
 Infrastructure	Telstra's Point-of-Presence (PoPs) for voice hosted in strategic global locations with direct connections to Telstra's backbone network and proximity to Microsoft data centers.	Session Border Controller shipped, installed and managed by Telstra on the customer premises/data centre.
 SIP	Using Telstra SIP Connect services	Using existing SIP trunks from your organisation's telecommunications provider
 Network	End-to-end network infrastructure and services by Telstra	Network infrastructure managed by Telstra
 Service Model	Per-user-per-month + phone number + SIP Connect usage	Per-device-per-month + Device management


Features

 **One dedicated phone number (DID) business number** – with 1:1, local, national and international calls. Dial from the cloud from any device

 **Support remote working** – quickly scale users, add new phone numbers and top up calling plans; each user receives a DID linked to Office 365 with full number portability

 **Enhanced employee experience** – help boost productivity by combining voice and collaboration tools in one familiar application

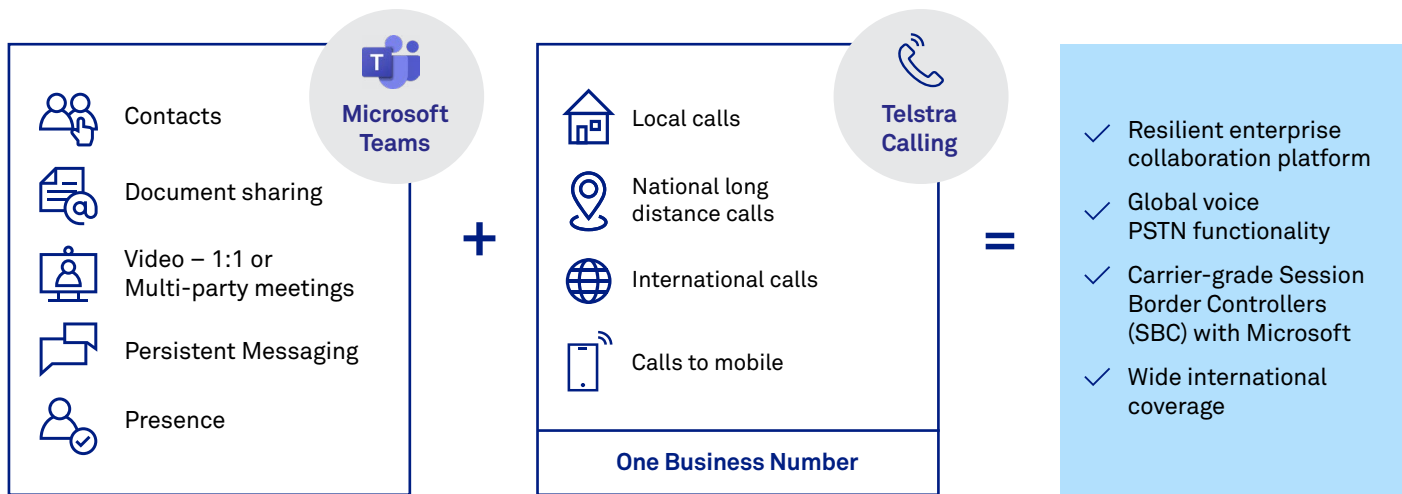
 **Offload IT management** – avoid the headaches of managing and supporting disparate on-site private branch exchanges (PBXs), physical phone handsets and a dedicated voice network

 **Enjoy full voice functions** – including traditional PBX call-handling functions like call, hold, transfer, forwarding and voicemail all in the cloud.

*Available soon

How it works

Your Microsoft Teams account connects to Office 365 Microsoft Phone System



Key benefits

- Do more in less time.** Help boost productivity by combining voice and productivity apps in one workspace
- Easy to use.** There's no need to learn a new tool or have different ones for calling – simply switch on voice
- Offload IT management.** Avoid the headaches of managing and supporting disparate on-site PBX's and a dedicated voice network
- End-to-end experience.** Deliver a unified experience whether you're working in the office at home or on the road
- Streamline administration.** Quickly manage and scale users, add new phone numbers and top up calling plans via a portal*
- Simplify budgeting.** Bring together legacy and cloud voice under one contract and provider to ease your journey to cloud.
- Move at your own pace.** Move as little or as much voice to the cloud as you want with our hybrid options, and journey to the cloud on your terms
- Get started fast.** Avoid long waiting times for equipment to get set up

*Available soon

+Details of service coverage and setup time may vary across countries due to regulatory and other factors. Please check with your Telstra representative for more information.

Service coverage⁺

Option 1 – Telstra Calling for Microsoft Teams with SIP Connect

A phased rollout of service availability in countries across Asia and Europe

Option 2 – Telstra Calling for Microsoft Teams with Bring-Your-Own-Carrier (BYOC)*

All Countries with Session Border Controller (SBC)

Ready to get started?

Choose or upgrade your Office 365 licenses – available through your O365 service provider.

Following services available through Telstra:

1. Select your Telstra Calling for Microsoft Teams plan
2. Engage in once-off Professional Services to get set up
3. Add optional support to complement your included Telstra Calling for Microsoft Teams Managed Services
4. Purchase or rent additional hardware

Contact your Telstra account representative for more details.

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