

Global SIP Connect

Enabling collaborative experiences
for a global workforce through
Voice over IP (VoIP)

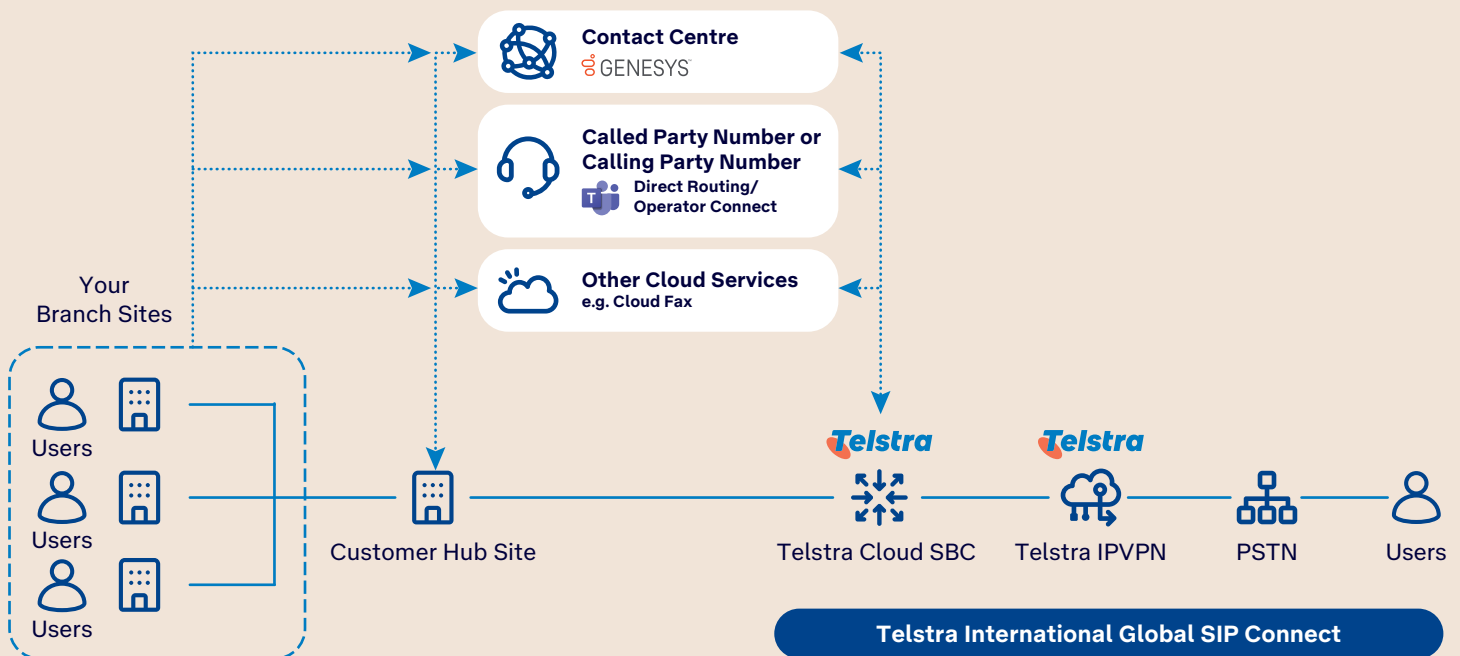
SIP Connect revolutionises communication for collaborative experiences

SIP Connect is a communication protocol that enables voice and multimedia sessions to be transmitted over IP networks. It is a standard protocol that allows different devices and applications to communicate with one another.

The use of SIP Connect has revolutionised communication by providing an efficient, reliable and cost-effective solution for businesses. The flexibility of SIP Connect allows workers to communicate from any location, making it ideal for distributed and remote teams. In today's fast-paced business environment, SIP Connect is becoming increasingly popular as it enables employees to stay connected and productive from anywhere in the world. With its many benefits, SIP Connect is a powerful tool that helps businesses stay ahead of the competition.

What is Telstra Global SIP Connect?

With Global SIP Connect, expand on your cloud-based unified communication (UC) and collaboration needs, while integrating with Telstra's Global SIP platform. With call traffic routed over a private network with built-in geo-redundancy, you can enjoy an enterprise-grade voice quality that is more secure and reliable.



Features

Make business calls within and to global markets

Make and receive local, national and international calls with SIP Connect. Standard usage-based rates apply to all outbound calls.

Direct Inward Dial (DID) Numbers

SIP Connect offers in-country DID numbers in 18 countries. Numbers can be purchased in incremental blocks where you can scale up the quantity as your business requirement grows.

Number porting

With number portability*, you can retain your existing business numbers when you migrate to our Global SIP Connect service.

*Number porting is not available in select countries. For more information, please reach out to your Telstra Account Manager.

SIP channels

Scale your channels to your business requirements based on your call volumes. A single channel enables one concurrent call, select the amount of channels your business needs in incremental blocks for better cost efficiency.

Business continuity

Our voice platform is designed with built-in geo-redundancy with auto-failover capabilities for a more resilient solution that keeps your business running.

Connect on-premises devices to the cloud with SIP Connect

By integrating with cloud-based technology, businesses can connect their phone systems directly to cloud-based Unified Communications (UC) technology.

Benefits

Boost the reliability and clarity of your calls

We configure your service to prioritise voice traffic on Telstra IPVPN, a dedicated private MPLS network, or Internet access* to provide a better voice calling experience that is more secure and reliable.

*In selected countries only

Streamline and optimise your network infrastructure and cost

Combine voice and data over an integrated access and reduce the complexity of managing separate networks. A converged network can help cost savings from lower access charges and capital investment.

Consolidated invoicing

We consolidate your charges across multiple countries within the SIP Connect coverage to provide a simplified monthly invoice, reducing complexities in bill management.

Peace of mind

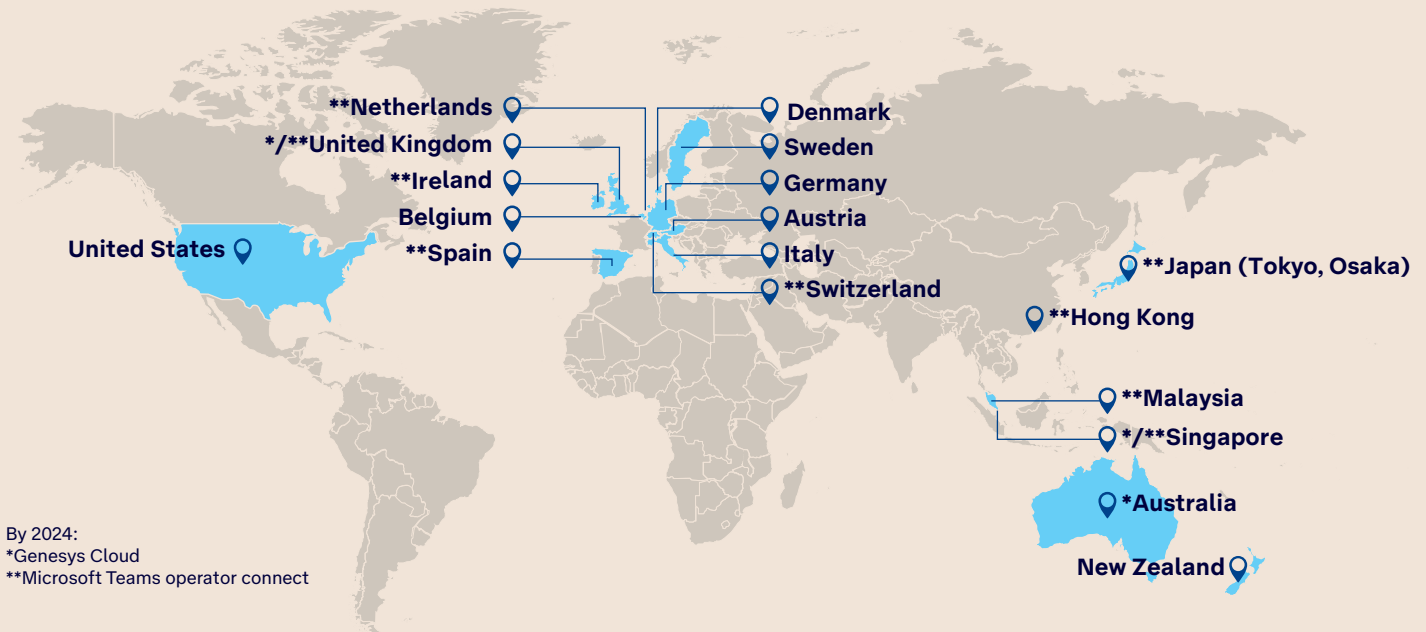
Your services are supported 24/7 by our global service desk and network operations centre (NOC). Our team of voice specialists are experienced and equipped to monitor and support your services.

Deploy leading unified communication and collaboration tools with SIP Connect

Bring your business communications to the next level with Telstra SIP Connect and our best of breed UC partners. Through our consulting and professional services team, we can help with designing a purpose-built solution to your requirements.

Service coverage

Microsoft Teams Direct Routing is available for all locations. Global SIP Connect Over Internet is only offered for selected countries. Please check with your Telstra Account Manager.



More ways to connect

Telstra offers a portfolio of Enterprise Voice and Unified Communication Services that complement your modern workplace transformation including:

Global VoIP (GVoIP)

Make international calls to any fixed and mobile phones via our Global Voice over IP solution, providing customers with international toll-free and DDI inbound services.

Telstra Calling for Microsoft Teams

Expand your SIP Connect solution with a complete cloud-based solution for modern collaboration experience with PSTN Calling.

Telstra Contact Centre Genesys-Powered

Combine Telstra's GVoIP with a leading cloud-based contact centre platform and our network infrastructure for an all-in-one solution, streamlining key customer interactions.

Why Telstra Global SIP Connect

Global network infrastructure

Access to 2,000+ Points of Presence and connectivity in over 200 countries and territories globally.

Track record in collaboration

Solid experience in helping customers transform their voice and collaboration.

Global supplier in communication services

One of the largest subsea cable networks in Asia Pacific with access to over 30 submarine cable systems.



Discover how you can communicate and collaborate simply and cost-effectively with your global stakeholders.

Contact your Telstra account representative for more details.

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